

## RETURN MERCHANDISE AUTHORIZATION (RMA) FORM

Quality Dental Services Corporation offers a 90 warranty on most products with the exception of autochucks-which varies depending on product manufacturer. We do not warranty bearings.

To return an item to *Quality Dental Services Corporation*, just follow the instructions below and we will do the rest. You can fill out and submit the RMA form online at ([www.qualitydentalservices.com](http://www.qualitydentalservices.com)) or complete this form and send it via fax to 800-784-7804.

**To return an item, follow the instructions below:**

1. A Return Merchandise Authorization number is required. Please allow us 24 hours from receipt to issue your RMA number.
2. Pack the item(s) securely. All returned products should be in the condition they were received in, in the original manufacturer's packaging.
3. Include a copy of this form as well as a copy of your original receipt.
4. Insure the package when shipping. Please note that shipping charges CANNOT be refunded.
5. Ship the item(s) to *Quality Dental Services Corp.*

*1681 Beacon place*

*Oxnard, CA 93033*

*Attention: Returns Dept.*

If you have any questions or problems with your order, or if the product received was defective or damaged, please contact our Customer Service Department ***within 10 days of receipt of the product.*** We will make every effort to resolve the problem as soon as possible.

Customer Service can be reached at, [sales@qualitydentalservices.com](mailto:sales@qualitydentalservices.com), or by phone at 1-800-543-4408 our office hours are M-Friday 8am-5pm.

-----  
**RETURN FORM**

Name:		
Address:		
City:	State:	Zip/Post Code:
Phone:	Email:	Original invoice #
RMA NUMBER:		
<b>Reason for Return:</b>		
<input type="checkbox"/> Damaged	<input type="checkbox"/> Dissatisfied	Other (please explain below)
<input type="checkbox"/> Defective	<input type="checkbox"/> Incorrect item shipped	_____
<input type="checkbox"/> Warranty/Exchange		_____
Was the item used? <input type="checkbox"/> Yes <input type="checkbox"/> No		<i>(required)</i>
<b>Would you like to:</b> <i>(Please select one)</i>		
<input type="checkbox"/> Exchange	Return (select one below)	<input type="checkbox"/> Repair / Inspection
	<input type="checkbox"/> Open Credit	<b>[\$25 fee may apply]</b>
	<input type="checkbox"/> Refund [CC]	

